

Caravan Holidays in Looe: Trelawne Manor Caravan Terms & Conditions

1. A provisional booking made via telephone, in person, post or e-mail will remain firm for a period of seven days until which time a £100 deposit must be paid. The deposit is non-refundable in the event of cancellation, unless terminated by the caravan owner.
2. Outstanding balance payments must be received no later than 28 days prior to the holiday arrival date. Should a cancellation be made prior to payment of the full balance, only the deposit sum of £100 will be forfeited. If a cancellation is made after the full balance has been paid, 50% of the total hire charge will be payable. This remains entirely at the discretion of the caravan owner.
3. You must notify the caravan owner immediately of any damage caused during your stay.
4. The caravan will be available to the named occupants during the period shown on the confirmation letter received from the caravan owner.
Electricity and gas is free of charge.
Keys will be available from 3pm on arrival. Please hand in your keys by 10am on departure.
5. The caravan is 8 berth and at no time must be exceeded.
6. The hirer of the caravan must be 25 or older, however this remains at the discretion of the owner and, dependent on circumstances, the hirer maybe of a younger age, but no younger than 21 years. The hirer must remain present during the occupancy period of the caravan.
7. The caravan is only available for rent by families and responsible couples. The park will not allow all male or all female parties. Mixed adult groups under 25 are permitted at the owner's discretion.
8. For hygiene reasons, strictly NO PETS allowed.
9. Strictly NO SMOKING inside caravan or near gas bottles. However smoking is permitted outside and designated areas. Please discard carefully.
10. The maximum hire period allowed is 28 days.
11. The area surrounding the hire caravan must be kept clean and tidy at all times.
12. Clothes are to be dried at the laundrette, at no time are they to be dried over heaters. Clothes lines are not to be erected.
14. Park speed limits must not be exceeded.
15. In the event of behavior likely to cause offence or damage to other users of the facilities, the park management reserve the right to remove any offenders from the park without redress.
16. All persons using the entertainment complex are to act in a courteous and considerate manner towards anyone visiting, using or working on the caravan park and abide by the club rules. Membership is discretionary and may be withdrawn at any time by the park management.
17. Please keep noise to a minimum and show consideration to other caravan owners and occupants at all times.
18. Litter and refuse must be disposed of in the designated areas provided by the park.
19. Ball games are to be played in designated areas and not between caravans.
20. Please remove all dirty footwear on entering the caravan.
21. Do not disarm smoke alarms or tamper with the gas boiler.
22. All electrical and domestic goods, including boiler, must be switched off upon leaving the van.
23. Please make yourself aware of the nearest fire point.
24. Duvets, duvet covers, sheets, pillows and pillow cases are provided, other linen items such as towels, tea towels and wash cloths are not provided.
25. Park rules apply.
In the interests of safety the swimming pools are limited to opening times. No life guards are employed, children and non swimmers must be accompanied by an adult swimmer at all times.
Our accommodation may not be suitable for the disabled.
26. Please do not park cars on grassy areas. Please use tarmac driveway at all times. Use designated overflow car parks provided by the park if necessary.
27. We cannot be held responsible for any loss or damage to personal property including motor vehicles whether malicious or accidental during your stay.
28. Personal travel insurance is not included in the cost of your holiday and, if required, remains the responsibility of the occupants.

These terms and conditions have been produced by Michael Mann on behalf of Plymouth Estates for the private caravan hire of Pitch 85, Trelawne, Manor, Pelynt, Looe, Cornwall, PL13 2NA. Plymouth Estates reserve the right to amend these terms, conditions and policies without prior notification.